

Health and Social Care Officer

Person Specification

We will use these criteria to assess your suitability for the job.

Essential

1. Experience (either work or voluntary) of working with vulnerable individuals and/or relevant recent certified training/qualification specific to the provision of social care
2. Ability to follow work instructions and work within strict guidelines, including policies and procedures
3. Ability to deal confidently, calmly and effectively with difficult situations
4. Ability to work to own initiative and as part of a wider team
5. Effective written skills including ability to maintain electronic and paper records
6. Ability to work shifts and unsociable hours
7. Understanding of issues affecting service user groups and their carers
8. Ability to move and handle individuals and use specialist equipment according to set procedures (training will be provided)
9. Ability to recognise risks of harm and abuse and take action to deal with this
10. Ability to promote a positive customer experience

11. Ability to treat everyone equally and in ways that respects diversity and difference
12. Commitment to personal development
13. Able to work with minimum supervision

Additional Requirements

- Enhanced DBS Disclosure Certificate
- Ability to work across locations to meet service needs
- Suitability to work with service user group
- Flexible approach to work, location, duties and hours including shift work and sleep-ins

Our Values

Do you share our values of **proud**, **fair**, and **ambitious**?