

# Role Profile – Technician/ Assistant Engineer

## INFORMATION ABOUT THE ROLE:

Group: Housing , environment, and heathy communities

Service: highway and waste

Location: civic Center

Line Manager: Team Leader

Car User Status: Casual

Grade A- H, SCP 3-28, £22,737- £36,648

## WHAT WE WANT YOU TO DO.....

1. Investigating traffic issues in a designated area of Gateshead forwarded from the public and councillors.
2. Assist the team in ensuring the council's duties in Network management are fulfilled.
3. Creating and issuing traffic regulation orders.
4. Assist the team in ensuring events on the highway are controlled and meet legal requirements.
5. Assist SAG in assessing events which impact on the highway network.
6. To keep abreast of appropriate current technical, legislative and administrative matters to provide advice, guidance and direction as required.
7. To assist in the development and maintenance of a customer orientated, high quality approach to service delivery to ensure that the service remains relevant and appropriate.
8. To contribute to and assist in the promotion of good practice and best value to help to establish a beacon authority.
9. Such other responsibilities allocated which are appropriate to the grade of the post.



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## WHAT YOU NEED TO BE SUCCESSFUL..... THE ESSENTIALS

### THE KNOWLEDGE

- Understanding of Highway Law and road traffic regulations orders
- Traffic engineering practices.
- Traffic management regulations and the set up of such measures on the highway.
- Highway policies and practices

### THE QUALIFICATIONS

- 5 GCSE passes at Grade C or above or equivalent.
- or
- ONC (or equivalent)
- or
- Relevant qualification in civil engineering, Transport planning or related discipline
  - Full UK driving license

### THE EXPERIENCE

- Organisational experience in traffic/transport environment.
- Managing small scale traffic schemes.
- Good numeracy, literacy, IT and communication skills
- Drafting traffic regulation orders.
- Experience of working with stakeholders, suppliers and external partners.

## OUR COMPETENCIES... *HOW WE WANT YOU TO BE*

### CUSTOMER FOCUSED

Puts the customer first and provides excellent service to both internal and external customers

### GREAT AT COMMUNICATION

Uses appropriate methods to express information in a clear and concise way to make sure people understand

### TEAM PLAYER

Works with others to achieve results and develop good working relationships

### MAKE THINGS HAPPEN

Takes responsibility for personal organisation and achieving results

### FLEXIBLE

Adapts to change and works effectively in a variety of situations

### LEARN AND DEVELOP

Actively improves by developing and applying new skills and knowledge and learns from past experiences

