

Service Unit	People and Development
Team	Learning and Development
Responsible to	Learning and Development Inspector
Scale and Salary Range	Scale 6 / SO 1
Vetting Status	RV
Politically Restricted	No
CVF Level	Level 2

#### **Job Purpose**

- Delivering complex and extensive learning and development programmes requiring a full range of teaching skills;
- Regularly develop learning and development programmes and sessions to support the delivery of the Forces Policing Priorities that meet the needs of specific groups of learners, whilst ensuring they meet national and local professional standards;
- Ensure Continuous Professional Development is regularly updated to maintain knowledge and understanding of the College of Policing standards, as well as other relevant national standards of accreditation;

## **Principal Duties and Responsibilities**

- Identify both organisation and individual learning and development needs;
- Plan, prepare and deliver learning and development programmes;
- Plan, prepare and deliver specific learning and development opportunities;
- Develop and prepare resources for learning and development;
- Facilitate and manage group and individual learning and development;
- Engage and support learners in the learning and development process;
- Maintain standards of professional practice;
- Complete and maintain administrative records and procedures;
- Reflect on, develop and maintain own skills and practice;
- Evaluate and improve learning and development provision.



#### **Note**

The above list is not exhaustive and other duties commensurate with the grade and general nature of the post may, from time to time, be required. In addition, there may be some variation and/or development of the above duties and responsibilities without changing the general nature of the post.

All employees are to comply with confidentialities laid down in the Data Protection Act 2018, the Management of Police Information (MOPI), and the Official Secrets Act (which you will be bound for, for life).

All employees are expected to demonstrate a commitment to the principles of equality of opportunity and fairness of treatment for all within Cleveland Police.



Person Specification			
Essential knowledge, skills, and experience (E)	Desirable knowledge, skills, and experience (D)		
Knowledge aı	nd Qualifications		
Certificate in Education or recognised equivalent (or working towards)	Experience in the development and delivery of national policing programmes		
Knowledge of law and procedures related to policing			
Exper	ience		
Designing, preparing and delivering learning and development sessions	Teaching / training experience in Police Sector		
Ability to plan and prioritise resources effectively	Capability to assess progress against College of Policing standards / learning outcomes		
Skills	s / Abilities		
High standards of verbal, written and interpersonal communication skills			
Ability to work as both part of a team and independently			
Ability and experience to effectively research, prepare and present information from a variety of sources			
Ability to make effective decisions			
Openness to change			
Other			
Evidence of continuous professional development	Full driving licence and access to own vehicle		
Flexible approach to working hours in order to meet organisational needs			

All applicants who identify themselves on the equal opportunities section of the application form as having a disability under the Equality Act 2010 and who meet the essential criteria for the post will be guaranteed an interview.



Version Control		
Reason for Version Change	Version date	
Placed on new template	Aug 2022	

# Competency and Values Framework (CVF) for Policing: Level 2 – Supervisor/Middle Manager

Set out below are Cleveland Police Leadership Behaviours (2017) drawn from the College of Policing's Competency and Values Framework for Policing (2017). A candidate's behaviours/values will be measured at interview.

Competency	Level 2 – Middle Manager
Emotionally aware	<ul> <li>I consider the perspectives of people from a wide range of backgrounds before taking action.</li> <li>I adapt my style and approach according to the needs of the people I am working with, using my own behaviour to achieve the best outcome.</li> <li>I promote a culture that values diversity and encourages challenge.</li> </ul>
	<ul> <li>I encourage reflective practice among others and take the time to support others to understand reactions and behaviours.</li> <li>I take responsibility for helping to ensure the emotional wellbeing of those in my teams.</li> <li>I take the responsibility to deal with any inappropriate behaviours.</li> </ul>
Taking ownership	<ul> <li>I proactively create a culture of ownership within my areas of work and support others to display personal responsibility.</li> <li>I take responsibility for making improvements to policies, processes and procedures, actively encouraging others to contribute their ideas.</li> <li>I am accountable for the decisions my team make and the activities within our teams.</li> <li>I take personal responsibility for seeing events through to a satisfactory conclusion and for correcting any problems both promptly and openly.</li> <li>I actively encourage and support learning within my teams and colleagues.</li> </ul>
Collaborative	<ul> <li>I manage relationships and partnerships for the long term, sharing information and building trust to find the best solutions.</li> <li>I help create joined-up solutions across organisational and geographical boundaries, partner organisations and those the police serve.</li> <li>I understand the local partnership context, helping me to use a range of tailored steps to build support.</li> <li>I work with our partners to decide who is best placed to take the lead on initiatives.</li> <li>I try to anticipate our partners' needs and take action to address these.</li> <li>I do not make assumptions. I check that our partners are getting what they need from the police service.</li> <li>I build commitment from others (including the public) to work together to deliver agreed outcomes.</li> </ul>
Deliver, support and inspire	<ul> <li>I give clear directions and have explicit expectations, helping others to understand how their work operates in the wider context.</li> <li>I identify barriers that inhibit performance in my teams and take steps to resolve these thereby enabling others to perform.</li> <li>I lead the public and/or my colleagues, where appropriate, during incidents or through the provision of advice and support.</li> <li>I ensure the efficient use of resources to create the most value and to deliver the right impact within my areas.</li> <li>I keep track of changes in the external environment, anticipating both the short- and long-term implications for the police service.</li> <li>I motivate and inspire others to achieve their best.</li> </ul>
Analyse critically	<ul> <li>I ensure that the best available evidence from a wide range of sources is taken into account when making decisions.</li> <li>I think about different perspectives and motivations when reviewing information and how this may influence key points.</li> </ul>

	I ask incisive questions to test out facts and assumptions, questioning and challenging the information provided when
	necessary.
	I understand when to balance decisive action with due consideration.
	• I recognise patterns, themes and connections between several and diverse sources of information and best available evidence.
	• I identify when I need to take action on the basis of limited information and think about how to mitigate the risks in so doing.
	I challenge others to ensure that decisions are made in alignment with our mission, values and the Code of Ethics.
Innovative and	I explore a number of different sources of information and use a variety of tools when faced with a problem and look for good
open-minded	practice that is not always from policing.
	I am able to spot opportunities or threats which may influence how I go about my job in the future by using knowledge of
	trends, new thinking about policing and changing demographics in the population.
	I am flexible in my approach, changing my plans to make sure that I have the best impact.
	I encourage others to be creative and take appropriate risks.
	I share my explorations and understanding of the wider internal and external environment.

Values	All Levels
Integrity	I always act in line with the values of the police service and the Code of Ethics for the benefit of the public
I	I demonstrate courage in doing the right thing, even in challenging situations
	I enhance the reputation of my organisation and the wider police service through my actions and behaviours
	I challenge colleagues whose behaviour, attitude and language falls below the public's and the service's expectations
	I am open and responsive to challenge about my actions and words
	I declare any conflicts of interest at the earliest opportunity
	I am respectful of the authority and influence my position gives me
	I use resources effectively and efficiently and not for personal benefit
Impartiality	I take into account individual needs and requirements in all of my action.
	I understand that treating everyone fairly does not mean everyone is treated the same
	I always give people an equal opportunity to express their views
	I communicate with everyone, making sure the most relevant message is provided to all
	I value everyone's views and opinions by actively listening to understand their perspective
	I make fair and objective decisions using the best available evidence
	I enable everyone to have equal access to services and information, where appropriate
Public Service	I act in the interest of the public, first and foremost
	I am motivated by serving the public, ensuring that I provide the best service possible at all times
	I seek to understand the needs of others to act in their best interests
	I adapt to address the needs and concerns of different communities
	I tailor my communication to be appropriate and respectful to my audience
I	I take into consideration how others want to be treated when interacting with them

	I treat people respectfully regardless of the circumstances	
	I share credit with everyone involved in delivering services	
Transparency	<ul> <li>I ensure that my decision-making rationale is clear and considered so that it is easily understood by others</li> <li>I am clear and comprehensive when communicating with others</li> <li>I am open and honest about my areas for development and I strive to improve.</li> <li>I give an accurate representation of my actions and records</li> <li>I recognise the value of feedback and act on it</li> <li>I give constructive and accurate feedback</li> <li>I represent the opinions of others accurately and consistently</li> <li>I am consistent and truthful in my communication</li> </ul>	
	I maintain confidentiality appropriately	

Further detailed information on the CVF can be located by clicking on the following link:

https://skillsforjustice-ppf.com/competency-values/