

# Facility Supervisor

## Person Specification

We will use these criteria to assess your suitability for the job.

### Essential

1. Experience of managing or supervising staff to deliver to required standards within fixed deadlines but able to respond to changing priorities as required.
2. Well-developed interpersonal skills and experience delivering excellent customer service, maintaining positive relationships with clients, and resolving queries in accordance with contractual requirements.
3. Excellent organisational skills with the ability to work with limited supervision and to deal with problems on site.
4. Knowledge of cleaning standards with the ability to undertake cleaning tasks.
5. Capable of regular stooping, bending, lifting, carrying of equipment, materials, furniture and climbing step ladders.
6. Knowledge of Health and Safety procedures and how to apply them in the workplace.
7. Ability to communicate well with adults and children, follow instructions and work within guidelines in both written and spoken English.

### Desirable

1. Level 3 qualification in Facilities Management (Soft FM) or equivalent
2. Training in BICS (British Institute of Cleaning Science) cleaning standards or equivalent or give a commitment to training.

3. Security, building maintenance and caretaking experience.
4. Basic range of DIY skills

## Additional Requirements

1. Flexibility with regards to duties, hours and location.
2. This post is working in regulated activity so pre-employment checks will include Disclosure and Barring Service (Children) check.

## Our Values

Do you share our values of **proud**, **fair**, and **ambitious**?