

Housing Advice and Assessment Manager

Person Specification

We will use these criteria to assess your suitability for the job.

Essential

1. Knowledge and experience of responding to statutory homelessness requirements
2. Experience of leading services and partners to meet statutory homelessness requirements
3. Experience of team management and supporting staff to problem solve in order to meet statutory homelessness requirements
4. Experience of budget management of mixed funding programmes and of reconciling statutory requirements and local policy aims within budgetary constraints
5. Experience of informing and influencing national policy through written and oral evidence
6. Experience of partner and resident engagement to build consensus on service and system change
7. Experience of developing and delivering strategic and responsive communications with partners, politicians, the press and public at all levels
8. Experience of interpreting national legislation and policy to inform and develop local programme, policy and system improvement and change

9. Experience of working with politicians and senior officers to translate policy aims into coordinated service delivery, commissioning and financial systems
10. Commitment to taking responsibility for hearing the customer voice, including undertaking home visits where required and learning from feedback to influence future decision making.
11. Commitment to making a demonstrable difference to vulnerable people and promoting equality in all areas of service delivery and system design

Our Values

Do you share our values of **proud**, **fair**, and **ambitious**?