

Regulatory Enforcement Officer

Person Specification

We will use these criteria to assess your suitability for the job.

Essential

1. Demonstrable ability to carry out enforcement and regulatory duties
2. Experience of dealing with the public in a customer service and regulatory environment
3. Demonstrable experience in dealing with difficult situations and problem solving skills
4. Good literacy and numeracy skills
5. Computer literate
6. Able to deal with emergency situations and conflicts in a professional manner and respond accordingly
7. Suitability to work with client group

Desirable

1. Knowledge of fixed penalty notices/local authority regulatory enforcement
2. Knowledge of Newcastle and it's local environmental issues
3. Working knowledge of security issues

Additional Requirements

Disclosure and Barring Service check

Valid full driving licence

Able to walk/stand for long periods Able to work flexible hours (evenings and weekends) or as part of a shift pattern.

Our Values

Do you share our values of **proud**, **fair**, and **ambitious**?