

Job Title:	Researcher	
Purpose:	To carry out passenger surveys and collect various sets of other data relating to the use of public transport within Tyne and Wear.	

Person Specification

Date:

Essential Criteria

EDUCATION	
N/A	Application Form/ Certificate
SPECIFIC KNOWLEDGE	
Ability to use an electronic handheld device (e.g. mobile phone/tablet)	Application Form/Interview
SKILLS & COMPETENCIES	
Ability to learn new processes and procedures quickly	Application Form/Interview
Excellent interpersonal and communication skills	Application Form/ Interview
Good verbal communication, questioning and listening skills	Application Form/ Interview
Display a positive, flexible and reliable attitude to work	Application Form/ Interview
Excellent attention to detail	Application Form/ Interview
Good time keeping skills	Application Form/Interview
Ensure accuracy in all tasks, specifically data collected	Application Form/Interview
Able to work independently and in a team	Application Form/Interview

EXPERIENCE

Experience in all of the above areas should be evidenced	Application Form/Interview
Customer focused	Application Form/Interview
DESIRABLE	
Geographical knowledge of Tyne and Wear	Application Form/Interview
Knowledge of T&W public transport network	Application Form/Interview
Ability to understand timetable, fare tables and other related information	Application Form/Interview
Work using own initiative and aim to continuously improve personally and professionally	Application Form/Interview
Previous market research experience	Application Form/Interview