

Health and Social Care Officer (Days/Nights)

Person Specification

We will use these criteria to assess your suitability for the job.

Essential

1. Experience (either work or voluntary) of working with vulnerable individuals with complex learning needs and challenging behaviour, and/or relevant recent certified training/qualification specific to the provision of social care
2. Ability to follow work instructions and work within strict guidelines, including policies and procedures
3. To consistently support the wellbeing of Autistic people in constant (daily) exposure to challenging displays of behaviours.
4. Ability to deal confidently, calmly and effectively with difficult situations and manage de-escalation of challenging behaviours.
5. Ability to carry out Price techniques in accordance with individual behaviour management plan (training will be provided)
6. Ability to move and handle individuals according to set procedures (training will be provided)
7. Support service users with individual behaviour management and confident in de-escalation techniques to safeguard individual service user and others.
8. Understanding of issues affecting service user groups and their carers

9. Ability to recognise risks of harm and abuse and take action to deal with this
10. Ability to work on own initiative and as part of a wider team.
11. Effective written skills including ability to maintain electronic and paper records
12. Ability to work shifts and unsociable hours
13. Ability to promote a positive customer experience

Additional Requirements

1. Regulated Activity DBS Disclosure Certificate
2. Ability to work across locations to meet service needs
3. Flexible approach to work, location, duties and hours including shift work and sleep-ins

Our Values

Do you share our values of **proud**, **fair**, and **ambitious**?