

Assistant Team Manager

Reports to: **Team Manager**
Direct reports: **Staff as required**

Evaluation: **599 points**
Grade: **N9**
Reference: **A5597**

Purpose

To assist the Team Manager to deliver services in accordance with agreed objectives, financial targets, quality and performance standards which will improve the outcomes for individuals and families. To line manage some staff and mentor and support trainee and unprogressed social workers and other social care support staff.

Main Duties

These are some of the typical duties you will be expected to perform. This is not exhaustive, and you may need to complete similar tasks as required.

1. To assist the Team Manager in the effective running of the service and deputise where required.
2. To undertake complex case work and take primary responsibility for specific areas of work including project work ensuring that families or individuals receive appropriate support to the highest standards.
3. To prepare and present reports for meetings, conferences and courts, etc., to agreed standards.
4. To work within the statutory framework and comply with Directorate policies, procedures and guidance.

5. To promote high standards of professional practice through monitoring, reviewing and evaluation of interventions that will improve the quality of the outcomes for service users.
6. To maintain high quality safeguarding standards for Children or Vulnerable Adults, reporting concerns promptly to the Team Manager.
7. To provide day to day professional advice and guidance to team members to ensure that the services provided are consistent, integrated and are of the highest standard.
8. To assist the Team Manager in contributing to the formal supervision of team members and provide direct supervision of staff.
9. To mentor staff through formal and informal development sessions in line with professional standards and Directorate policy to gain post qualifying awards.
10. To update and maintain computer and written records in accordance with Directorate guidelines ensuring the quality of the information noted is accurate and up to date.
11. To chair and minute and/or participate in meetings in respect of service users.
12. To establish and promote effective working relationships with external partners, agencies and other sections of the Directorate that will improve practice and outcomes for individuals and families.
13. To contribute to the development, improvement and promotion of Directorate policies and services including the effective involvement of service users through working groups, meetings, etc.
14. To promote and implement our Equality policy in all aspects of your employment.

15. To help maintain a healthy, safe, and secure environment and to adhere to our policies and procedure.