Housing Support Assistant

Person Specification

We will use these criteria to assess your suitability for the job.

Essential

1. Experience of working in a busy environment whilst keeping a people-centred approach
2. Ability to work as part of a team and to work on own initiative with minimal supervision
3. Structured and organised approach to duties and tasks
4. Excellent oral and written communication skills
5. Ability to organise and prioritise workload
6. Experience of dealing with service users who demonstrate challenging behaviour
7. Experience of working with a vulnerable client group
8. Ability to deal calmly, sensitively and objectively with difficult situations
9. Ability to carry out minor repairs
10. Ability to maintain high cleaning standards and complete cleaning tasks.
11. Capable of bending and lifting heavy weights
12. Ability to work on a rota pattern, covering a 24 hour service
13. Progressive attitude towards learning, change and improvement
14. Flexible approach to work, location, duties and hours

Desirable

1. Customer Care qualification
2. Experience of working within a residential setting
3. Car user

4. Full driving licence
5. Administration skills

Additional Requirements

- Occupational health clearance
- Committed to Council's policies and Equality and Diversity

Our Values

Do you share our values of **proud**, **fair**, and **ambitious**?