

Operations Manager

Person Specification

We will use these criteria to assess your suitability for the job.

Essential

1. Experience of managing operational services to achieve organisational objectives and service targets
2. Evidence of highly developed management, motivational and leadership skills
3. Recent experience of 1 or more of the following areas of people management:
 - Managing sickness absence
 - Managing poor performance
 - Investigation of disciplinary issues
 - Grievance
 - Dignity at work issues
4. Previous experience of Landscape maintenance and soft landscaping
5. Excellent horticultural knowledge (plants/trees/turfgrass)
6. Exceptional attention to detail
7. Developed understanding and working knowledge of health and safety regulations appropriate to Local Services & Waste Management

8. Established and successful track record of co-ordinating service delivery in a large organisation.
9. Personal credibility with customers and stakeholders
10. Committed to a cooperative management style
11. Demonstrated ability to take initiative in decision making to solve problems
12. Experience of budget management
13. Good knowledge of environmental issues facing local authorities at a local, regional and national level
14. Excellent written and oral communication, and influencing skills
15. Evidence of successful change management

Desirable

1. Business and financial acumen
2. Project and risk management skills

Additional Requirements

1. Able to work flexibly to meet the needs of the service
2. Undertake training as required

Our Values

Do you share our values of **proud**, **fair**, and **ambitious**?