

Early Help Adviser

Reports to: **Early Help Coordinator**

Direct reports: **N/A**

Evaluation: **607 points**

Grade: **N9**

Reference: **AA3594**

Purpose

To work with universal services and other agencies currently involved with families with additional need to ensure that there is an effective Team around the Family to address the agreed needs of the family. To support the assessment and development of multi-agency plan and to ensure goals are achieved and to ensure successful inter-agency working.

Main Duties

These are some of the typical duties you will be expected to perform. This is not exhaustive, and you may need to complete similar tasks as required.

1. To identify the most appropriate response to families identified as having additional needs and liaising with relevant agencies to ensure that there is a robust plan that will support the achievement of positive outcomes in line with relevant assessment and outcomes frameworks.
2. To contribute to the delivery of relevant outcomes frameworks across all partner agencies in Newcastle, including Childrens and Adults Services to support a whole family working approach.
3. To provide advice, support and challenge, to a range of practitioners and service managers from partner agencies, particularly those in universal services, in undertaking an integrated working approach to families with complex needs.

4. To provide solution focussed case consultancy on complex cases on levels 2 and 3 on Newcastle's Continuum of Need, including those where there is a professional dispute or where cases are failing to progress, using appropriate methods to resolve issues. This will include: home visits with children and families in an enabling capacity, supporting partner agencies in the initiation of TAFs where appropriate, ReThink formulations and facilitating information sharing between agencies to support whole family work identifying where additional support is required.
5. To contribute to the strategic planning, development and implementation of multiagency policies and procedures relating to integrated working and the delivery of support within Children & Families Newcastle.
6. Championing relational and restorative practice, establishing effective relationships with external partners to strengthen practice and improve outcomes for children and families.
7. To provide a quality assurance and performance management role in monitoring the effectiveness of the plan in delivering improved outcomes.
8. To contribute to the continued development and embedding of skills and capacity of practitioners and managers across Children & Families Newcastle to deliver effective frontline delivery of integrated services for families with complex needs.
9. To ensure children and young people, parents and carers are effectively engaged in their Team Around the Family and wider family support networks in line with relevant assessment frameworks.
10. To promote and implement our Equality policy in all aspects of your employment.
11. To help maintain a healthy, safe, and secure environment and to adhere to our policies and procedures.