

 Stockton-on-Tees BOROUGH COUNCIL		JOB DESCRIPTION	
Directorate: Neighbourhoods		Service Area: CFYA / Street Cleansing	
JOB TITLE: Street Cleansing Operative – Barrow			
GRADE: D			
REPORTING TO: CFYA Operation Supervisors			
1.	JOB SUMMARY: You will be responsible to the CFYA Operations Manager via the CFYA Operation Supervisors. Your role will be to provide effective and efficient performance to ensure the tidy appearance of the Borough. You will also be expected to contribute to the overall objectives of providing a greener and safer environment for all residents and visitors.		
2.	MAIN RESPONSIBILITIES AND REQUIREMENTS		
	1	Responsible for litter picking and manual sweeping of all land, as directed.	
	2	Safe use of equipment including litter picker, brush, rake and mobile device to assist in cleansing activities.	
	3	Responsible for ensuring equipment is kept in a clean and serviceable condition at all times. Carry out daily checks of equipment to ensure they are fit for the task for which they are being used.	
	4	To collect all sharps and hypodermic needles using the appropriate PPE provided and only in accordance with health and safety training and procedures.	
	5	Undertake all reasonable tasks as directed by the management team such as removal of fly tipped waste, minor grounds work and beck maintenance or similar.	
	6	Continuously work in a way that contributes to the wider collective objectives of both the service area and directorate.	
	7	Always maintain a customer service excellence approach to work by proactively engaging with residents, visitors and partnering organisations.	
	8	To take reasonable care of your own health and safety and co-operate with management so far as is necessary to enable compliance with the Authority's health and safety rules and legislative requirements.	
	9	To undertake such personal training as may be deemed necessary to meet the duties and responsibilities of the post.	
	10	To ensure that all customers both internal and external, receive a consistently high quality level of service, commensurate to the standards required by Stockton-on-Tees Borough Council.	
	11	This job description outlines the main activities of the post holder. It is not meant to be, nor is it, an exhaustive or exclusive list of specific duties and activities. The post holder will be expected to undertake any duties which could reasonably be construed as being within the remit of the post and which arise out of changes in legislation, regulations, orders rules and working practices, methods and procedures and reviews, as directed from time to time.	
	12	Post holder must be able to fully engage with the culture statement for the organisation.	

3. GENERAL

Job Evaluation - This job description has been compiled to inform and evaluate the grade using the NJC Job Evaluation scheme as adopted by Stockton Council.

Other Duties - The duties and responsibilities in this job description are not exhaustive. The post holder may be required to undertake other duties from time to time within the general scope of the post. Any such duties should not substantially change the general character of the post. Duties and responsibilities outside of the general scope of this grade of post will be with the consent of the post holder.

The Council's Values, Behaviours and Code of Conduct - The post holder is required to carry out the duties in accordance with the Council's Values and Behaviours, our code of conduct, professional standards and promote equality and diversity in the workplace.

Corporate Parenting - As Corporate Parents, we have the same ambition and high aspirations for all children in our care and care experienced young people: that Stockton-on-Tees is a great place to grow up, where children and young people are protected from harm and supported to be the best they can be in life.

Personal Development – As defined by the Council's Culture Statement, all employees will take responsibility for their own development

Customer Services – The post holder is required to ensure that all customers both internal and external, receive a consistently high quality level of service, commensurate to the standards required by Stockton-on-Tees Borough Council.

Policies and Procedures – The post holder is required to adhere to all Council Policies and Procedures.

Health and Safety – The post holder has a responsibility for their own health and safety and is required to carry out the duties in accordance with the Council Health and Safety policies and procedures.

Safeguarding – All employees need to be aware of the possible abuse of children and vulnerable adults and if you are concerned you need to follow the Stockton Council's Safeguarding Policy. In addition employees working with children and vulnerable adults have a responsibility to safeguard and promote the welfare of children and vulnerable adults during the course of their work.

PERSON SPECIFICATION

Job Title/Grade	Street Cleansing Operative (Barrow)	Grade D
Directorate / Service Area	Neighbourhoods	Care for your Area / Street Cleansing
Post Ref:		

	ESSENTIAL	DESIRABLE	MEANS OF ASSESSMENT
Qualifications	• Willingness to commit to further professional development in the role. • Ability to demonstrate basic numeracy and literacy skills in line with the requirement of the role.	• Full Driver's License (preferably clean).	Application Form
Experience	• Experience in managing your own workload with little to no supervision. • Experience of working in a customer focused service. • Experience of working in an operational environment.	• Experience in addressing meetings and / or community groups and interacting with members of the public/community. • Experience of working in a multi-agency environment	Application Form / Interview
Skills	• Ability to work to deadlines. • Ability to work independently using your own initiative or as part of a Team. • Good customer service skills. • Good communication skills.	• Report writing skills.	Application Form / Interview
Specific behaviours relevant to the post	• Demonstrate the ability to demonstrate the correct behaviours which underpin the culture statement of Stockton Borough Council. • Passionate and committed. • Demonstrate high standards of professionalism and integrity. • Possess a flexible and adaptable approach to work, able to vary working hours,		Application Form / Interview

	sometimes at short notice. • Be physically and medically fit to undertake prolonged patrol on foot and in vehicles in inclement weather conditions.		
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