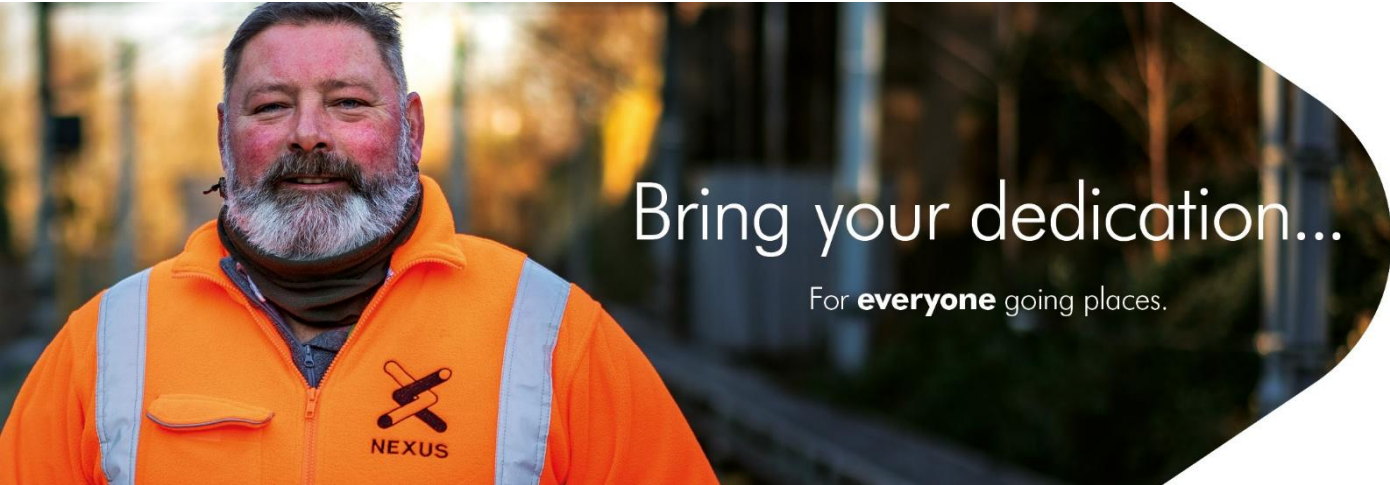




Bring your dedication...

For **everyone** going places.

Assistant Signalling & Point Care Technician

Permanent

Salary circa £39,726 pa (total reward package)

Love solving problems? Enjoy hands-on technical work? Then this could be the perfect opportunity for you!

We're looking for an Assistant Signalling & Point Care Technician to join our team, helping to keep signalling systems and point heating equipment safe, reliable and ready for the people who rely on Metro services every day.

In this safety-critical role, you will assist with maintenance, fault finding, repair and installation of signalling and associated systems across the network. You'll help ensure infrastructure is working correctly, safely and in line with standards — keeping services running smoothly for our customers and communities.

Keep the Metro moving – join our Signalling & Point Care Team!

Typical Day

- Get hands-on with fault finding, testing, maintenance and repair of signalling and point heating equipment.
- Support planned preventative maintenance and inspections to keep systems performing at their best.
- Assist with installation, refurbishment and renewal of signalling and associated infrastructure.
- Use remote monitoring systems and technical information to identify faults and prevent failures.
- Work across the network, responding to issues and supporting operational priorities.
- Keep accurate records of work, materials and activity using Nexus systems.
- Work independently at times, using your initiative to make safe, informed decisions.
- Use specialist tools, plant and equipment safely and responsibly.

About You

- You'll have a Level 3 qualification in Electrical Engineering (or equivalent) and a solid understanding of electrical systems.
- You'll have experience of fault finding in electrical and mechanical systems.
- You'll be confident working both independently and as part of a team, making decisions and prioritising work safely.
- You'll understand the importance of safety, accuracy and working in live operational environments.
- Attention to detail? Tick. Problem-solving mindset? Tick. Full UK driving licence? Definitely tick.
- You'll also be comfortable using IT systems and completing accurate maintenance records.

Previous railway signalling experience would be great — but it's not essential, as full training will be provided.

Who we are looking for

You must be able to work collaboratively as part of a team that lives our company values every day — supporting each other, delivering a high-quality service, and creating a positive, respectful environment for colleagues and customers alike.

As a colleague within Nexus, you will take pride in delivering your best performance, working safely, respecting others and contributing to team success through collaboration and continuous learning.

About Us

We're not just maintaining infrastructure — we're keeping the Metro running. You'll be part of a skilled engineering team working across our network to ensure signalling systems are safe, reliable and fit for purpose.

You'll work closely with colleagues across Engineering and Operations, sometimes in challenging environments, where professionalism, teamwork and calm decision-making are essential.

We care about safety, service and doing things properly. If you enjoy practical work, solving technical problems and knowing your efforts make a real difference, you'll feel right at home here.

What we offer

- Your salary will be £30,559.03 plus generous shift allowances paid all year round
- You'll be part of a generous pension scheme (Local Government Pension Scheme)
- 28 days annual leave per year plus bank holidays and time off for volunteering too
- Enjoy travelling for free in Tyne and Wear with our enhanced travel benefits for you and your family

- Free or discounted travel with Grand Central, LNER, Lumo, Northern Rail and TransPennine Express
- You will have the opportunity to contribute to a health cash plan that will contribute (and dependants if you have them) towards dental costs, optical, and lots more
- Access to our reward app with over 1000 plus high street discounts on groceries, holidays and days out.
- We like to grow our own colleagues (not literally of course!), so when you're ready for the next step in your career, we can help develop you

What to expect at interview

Our selection process includes a structured interview. We'll aim to notify successful candidates of interviews dates within two weeks of the closing date.

Ready to make an impact? If you're motivated by safety, quality and hands-on technical work that keeps our communities moving, we'd love to hear from you.

Please upload your CV and a covering letter explaining how you meet the essential criteria before 9am on 9 October 2026 and help us keep Metro services safe, reliable and ready for the people who depend on them every day.