

LGV Driver Operative

Job Description

Reports to: **Service Delivery Manager**

Direct reports: **Staff as allocated**

Evaluation: **440 points**

Grade: **N5**

Reference: **AA395**

Job Purpose

To work as part of the Citywide Services team to achieve clean, green and safe neighbourhoods; undertake site operations relating to the collection of domestic, commercial and recycling materials from various sites and locations across the City and provide advice and guidance to stakeholders on the services provided.

Main Duties

These are some of the typical duties you will be expected to perform. This is not exhaustive, and you may need to complete similar tasks as required.

1. To be responsible for the safe use and operation of any vehicles, plant or equipment being used.
2. Undertake routine vehicle and equipment checks including daily and weekly maintenance as required.
3. To respond to enquiries from the public and service users; referring relevant requests for service to the appropriate unit/section via agreed reporting arrangements.

4. To respond to community safety issues by advising the appropriate agency of anti social behaviour and criminal damage e.g. reporting graffiti, dog fouling, fly tipping, abandoned cars in compliance with our legal obligations under section 17 of the crime and disorder act.
5. To undertake maintenance of the highway in line with the City's Winter maintenance "Snow and Ice plan".
6. To comply with reporting and performance management systems for the collation of data to ensure service standard targets are achieved.
7. To undertake minor repair operations to damaged storage containers e.g. replace damaged lids.
8. Undertake the role of Waste Collector as necessary.
9. Participate in operational reviews to assist in the improvement of service provision eg route planning, excess waste, assisted lifts, double bins, missed collections, new vehicles.
10. To promote and implement our *Diversity, Equality, Equity, and Accessibility* policy in all aspects of your employment.
11. To help maintain a healthy, safe, and secure environment and to adhere to our policies and procedure.