

Family Help Keyworker

Person Specification

We will use these criteria to assess your suitability for the job.

Essential

1. Able to engage and work directly with children, young people, carers and families and family networks in a relationship-based way.
2. Able to demonstrate assessment, planning, organisational and monitoring skills
3. Knowledge and understanding of difficulties faced by families under stress
4. Knowledge of issues relating to children and families in need of support, protection and care including family poverty, parenting difficulties, relationship difficulties, housing, domestic abuse, mental health and disability.
5. Knowledge of the systems and processes which are relevant for children and families.
6. Excellent recording and report writing skills using electronic data information systems
7. Effective organisational and time management skills, with the ability to prioritise tasks and manage workload
8. Able to deal effectively with difficult or challenging situations, with a calm and sensitive approach
9. Able to work on own initiative and to contribute to, and work within, a supportive team environment
10. Able to liaise effectively with other agencies and professionals
11. Ability to work relationally with families and their networks to support meaningful change being established.

12. GCSE or equivalent in Maths and English.

Desirable

1. Recognised Social Work Qualification, e.g. CQSW, CSS, DipSW, Degree in Social Work, or equivalent; or other professional qualification, for example, youth and community work
2. Experience of working in the field of Children's Services.
3. Relevant recent training, especially working with children and families
4. Knowledge of child development and parenting skills.
5. Experience of multi-agency working
6. Access to personal transport

Additional Requirements

- Enhanced DBS Disclosure Certificate
- Suitability to work with client group
- Flexible approach to work, location, duties and hours

Our Values

Do you share our values of **proud**, **fair**, and **ambitious**?