

Homelessness Prevention Team Manager

Person Specification

We will use these criteria to assess your suitability for the job.

Essential

1. In depth knowledge and understanding of Homelessness legislation and the Code of Guidance.
2. Evidence of continuous professional development in homelessness services. Hold or be willing to immediately work toward Chartered Institute of Housing (CIH) Level 4 qualification in Providing a homelessness service.
3. Experience of managing, motivating and developing a team, including performance management and supervision.
4. Experience of leading homelessness prevention or housing advice services within a complex and demanding environment.
5. Experience of managing complex, high risk and sensitive cases, using professional judgement to achieve positive outcomes for individuals.
6. Experience of working collaboratively with internal services, statutory agencies and voluntary sector partners to improve outcomes for residents.
7. Understanding of safeguarding responsibilities and experience of working with vulnerable people with complex needs.
8. Ability to analyse legislation, policy, guidance and case law to support decision making and service delivery.
9. Strong communication, negotiation and influencing skills, with the ability to build effective working relationships.
10. Competent in the use of IT systems, including case management, Microsoft Office and performance data to drive service improvement.

Desirable

1. Experience of homelessness case work and managing a case load
2. Experience of managing homelessness prevention services within a local authority setting
3. Experience of providing case work supervision

Additional Requirements

- Ability to work flexibly to meet the needs of the service.

Our Values

Do you share our values of **proud**, **fair**, and **ambitious**?