Mobility Coordinator (EURO 2028)

Reports to: City Operations Manager
Direct reports: N/A

Evaluation: **505** points
Grade: **N6**
Reference: **A5833**

Purpose

To plan, coordinate and support the delivery of Newcastle's Host City Mobility and Transport programme for UEFA EURO 2028, ensuring that all spectator, workforce and operational mobility is safe, efficient, integrated and compliant, enabling successful movement of people before, during and after matchdays and across the wider UEFA Fan Festival.

Main Duties

These are some of the typical duties you will be expected to perform. This is not exhaustive; the scope and remit of the role may develop in line with operational planning.

1. Develop, maintain and deliver the Host City Mobility Concept, in line with Hosting Manual guidance and Host City Agreement obligations.
2. Ensure the Mobility Concept is integrated with national and international transport planning and across all tournament venues, including stadium and non-stadium sites.
3. Lead the coordination of mobility planning activities, presenting proposals for review and approval by the Council's Highways and Transport services where required.

4. Develop mobility plans for extended operating hours using demand forecasting and scenario planning to support ingress, egress and peak movement requirements.

5. Champion the delivery of inclusive and accessible transport provision for all users.

6. Promote use of sustainable travel for the tournament and leave a lasting positive mobility experience for residents and spectators long after the event.

7. Coordinate the planning and delivery of Traffic Management Plans (TMPs), stadium traffic perimeters, access controls and Zone Ex solutions, working alongside the City Operations Manager, Highways, Stadium and appointed Traffic Management Provider.

8. Coordinate stakeholders to develop, agree and implement the road closures, diversions, parking suspensions and managed access arrangements for the tournament.

9. Manage, monitor and report on the performance of mobility-related contracts and budgets, ensuring delivery within approved financial and governance frameworks.

10. Work with the EURO 2028 Dressing & Wayfinding officer, Local Highways, Street Lighting Officers, to ensure effective pedestrian signage and routing.

11. Support planning and delivery of Fan Meeting Points (FMPs) and Fan Walk routes and operations from a mobility perspective.

12. Coordinate with the Safety, Security and City Operations stakeholders and Participating National Associations to manage crowd flows safely and efficiently.

13. Support delivery of live event mobility operations through Multi-Modal Transport Coordination Centres including real-time monitoring and response.

14. Integrate mobility decision-making into the Host City C3 and escalation framework.

15. Support the mobility response to incidents, disruption or unplanned demand.

16. Coordinate a wide range of stakeholders, including Transport operators, highways, traffic and parking services, police and emergency services, City Operations and Communications teams.

17. Support clear and timely public information relating to travel advice, disruption and changes, wayfinding and access.

18. Coordinate mobility readiness planning, working with the City Operations Manager and key stakeholders to deliver scenario testing, table-top exercises and test events.

19. Identify risks and dependencies and ensure mitigation measures are in place.

20. Contribute to post-matchday reviews and post-Tournament evaluation.

21. To promote and implement our Equality policy in all aspects of your employment.

22. To help maintain a healthy, safe, and secure environment and to adhere to our policies and procedure.