EURO 28 Host City Volunteer Manager

Person Specification

We will use these criteria to assess your suitability for the job.

Essential

1. **Knowledge / Qualifications**

   Educated to degree level or significant experience in event management or volunteer management.

2. **Leadership and People Management**

   Ability to lead, motivate and support volunteers and staff to deliver high-quality outcomes.

3. **Volunteer Programme Management**

   Ability to design, implement and manage large-scale volunteer programmes, including recruitment, training, deployment and recognition.

4. **Strategic Planning and Operational Delivery**

   Ability to develop and deliver operational plans within complex and fast-paced environments.

5. **Partnership and Stakeholder Management**

   Ability to establish and maintain effective working relationships with a wide range of internal and external stakeholders.

6. **Communication and Engagement**

Excellent verbal and written communication skills with the ability to engage and influence diverse audiences.

7. **Community Engagement and Inclusion**

   Ability to engage with diverse communities and promote equality, diversity, accessibility and participation.

8. **Problem Solving and Decision Making**

   Ability to assess situations, manage risks and make effective decisions in an operational environment.

9. **Safeguarding, Welfare and Compliance**

   Ability to apply safeguarding, volunteer welfare, data protection and compliance requirements effectively.

Desirable

1. Demonstrable ability to engage, inspire and mobilise large groups of volunteers towards a shared goal.
2. Strong commitment to volunteering, community engagement and delivering positive social impact.
3. Demonstrable ability to build effective partnerships and foster collaborative working across a wide range of stakeholders
4. Ability to remain resilient, adaptable and effective when managing competing priorities and operational pressures.

Our Values

Do you share our values of **proud**, **fair**, and **ambitious**?